

Property Access Management Made Easy with Everything on the Cloud

Type of Site:
Apartment building

Project Location:
New York, USA

Solution Highlight:
**Remote management of
multi-site property access**

The Situation

A property company owns many apartment buildings for renting in New York City. One of their headaches in managing these buildings is that with tenants moving in and moving out frequently, lots of RF access cards for the existing intercom system are not handed over by old tenants, posing potential security risks to current building occupants. In addition, tenants complained about the poor communication quality during day-to-day uses.

The Solution

With Akuvox SmartPlus, a smart property access solution, all problems were solved. The solution was quite simple, consisting of Akuvox R29 doorphone, the Akuvox SmartPlus App replacing the traditional indoor answering unit and the Akuvox Property Manager Portal, an all-in-one web portal for intercom management.

The system was deployed without a glitch. With PoE support, all that was needed to set up the doorphone is to connect the PoE cable and one of its relays to the door lock in place, then it was up and running. With no in-unit hardware required, it eliminated additional wiring usually needed for a new system.



The Akuvox Property Manager portal connected all apartment buildings across the city under one account. Via the portal, the property manager can remotely manage all intercom devices and tenants' information. Activities like door release audit, checking the device status and software upgrade can all be carried out from one's computer without the need of going to the site. For example, when a tenant moves out, the property manager just needs to delete the tenant's profile in the portal. Then all access permissions related to this particular tenant, such as RF cards and SmartPlus App accounts, are revoked immediately.

The Akuvox SmartPlus App not only provides excellent video and audio speech quality, but also offers great convenience to tenants. They now can use their smartphones to manage doors, have video calls, issue time-limited virtual keys and receive push notifications anytime, anywhere. It gives them peace of mind by staying in the know of who visit them while they are away from home.



The Results

The property company loves Akuvox SmartPlus, a secure, convenient and cost-effective solution for modern living. It requires less investment in building's infrastructure with less wiring needed and is perfect for managing multi-site property thanks to remote management. Moreover, the tech-forward App together the stylish doorphone offers them a new selling point for attracting more tenants.

Interested in Akuvox SmartPlus?

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